1	BEFORE THE
2	ILLINOIS COMMERCE COMMISSION
	IN THE MATTER OF:
3	MARIA WITKOWSKI)
4	v) No. 11-0050
5)
6	NORTHERN ILLINOIS GAS COMPANY) d/b/a NICOR GAS COMPANY)
7	Complaint as to billing/charges)
8	in Park Ridge, Illinois.
9	
10	Chicago, Illinois
11	February 15, 2011
12	
13	Met pursuant to notice at 10:00 a.m
	met pursuant to notice at 10.00 a.m
14	
15	BEFORE:
16	MR. JOHN RILEY, Administrative Law Judge
17	
18	APPEARANCES:
19	MS. MARIA WITKOWSKI and
20	MR. JOSEPH WITKOWSKI 433 South Greenwood Avenue
	Park Ridge, Illinois 60068
21	appeared pro se, telephonically;
22	

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1 APPEARANCES: (Continued)
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 3
       MR. PAUL PADRON
       1844 Ferry Road, Suite 7W
 4
       Naperville, Illinois 60563
         appeared for Respondent.
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   SULLIVAN REPORTING COMPANY, by
18 Teresann B. Giorgi, CSR
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1		<u>I</u> <u>N</u> <u>D</u> <u>E</u> <u>X</u>
2	Witnesses:	Re- Re- By Dir. Crx. dir. crx. Examiner
3	withesses.	DII. CIX. GII. CIX. EXAMINET
4	NONE	
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8		FYHIRTTS
9	ADDI T.CANTU.C	$\frac{E}{X}$ $\frac{H}{I}$ $\frac{I}{B}$ $\frac{I}{I}$ $\frac{T}{S}$ FOR IDENTIFICATION IN EVIDENCE
10	APPLICANT'S	FOR IDENTIFICATION IN EVIDENCE
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- 1 JUDGE RILEY: Pursuant to the direction
- 2 of the Illinois Commerce Commission, I call
- 3 Docket 11-0050. This is a complaint by Maria
- 4 Witkowski versus Northern Illinois Gas Company doing
- 5 business as Nicor Gas Company, as to billing and
- 6 charges in Park Ridge, Illinois.
- 7 And you are Mr. and Mrs. Witkowski, is
- 8 that correct?
- 9 MR. WITKOWSKI: Yes.
- 10 MS. WITKOWSKI: Yes.
- 11 JUDGE RILEY: And whose name is on the account?
- MS. WITKOWSKI: Me.
- 13 JUDGE RILEY: Mrs. Witkowski.
- 14 And the address we're talking about is
- 15 433 South Greenwood Avenue in Park Ridge, Illinois?
- 16 MR. WITKOWSKI: That's correct.
- 17 JUDGE RILEY: And you're Mr. Padron?
- 18 MR. PADRON: Yes.
- 19 JUDGE RILEY: Would you enter an appearance for
- 20 the record, please.
- 21 MR. PADRON: Paul Padron, P-a-d-r-o-n, for Nicor
- 22 Gas, 1844 Ferry Road, Suite 7W, Naperville, Illinois

- 1 60563. My phone number is 630-388-3660.
- 2 And with me is Taria Dees from the
- 3 Customer Relations Department.
- 4 JUDGE RILEY: Thank you.
- 5 Going through the complaint it appears
- 6 there's a particularly serious allegation here, that
- 7 Nicor had suspected you of having diverted natural
- 8 gas sometime in 2008?
- 9 MR. PADRON: That's correct, Judge.
- 10 JUDGE RILEY: Is that correct, Mrs. Witkowski?
- 11 MRS. WITKOWSKI: No, nobody is stealing gas.
- 12 JUDGE RILEY: No, I understand. But Nicor
- 13 accused you.
- MRS. WITKOWSKI: Yes, yes. They call us and --
- 15 you know, they call us, somebody stealing gas, maybe
- 16 your husband, maybe somebody else, but I don't know.
- 17 Nobody steal gas. And we have lived there over 20
- 18 years and never had problem with Gas Company.
- 19 Sometimes my husband called because it was very
- 20 hard, maybe two, three times they give us, you know,
- 21 credit, \$50, something like that.
- JUDGE RILEY: One thing I was going to ask you

- 1 to do before we go any further. Can you switch
- 2 places with Mr. Witkowski because you're going to
- 3 have to do the speaking, as much as it's your
- 4 account. And the court reporter, I notice, is
- 5 having difficulty following.
- 6 MRS. WITKOWSKI: Oh, I'll change.
- JUDGE RILEY: So if you'd switch chairs, it
- 8 might be easier for her.
- 9 So it's your position --
- 10 MRS. WITKOWSKI: Like I said, I never have
- 11 problem with Gas Company. Over 20 years we live
- 12 there. We pay on time. You know, they call us,
- 13 they looking during one year and we paid less than
- 14 before, but 2008, I think, we both knew a mistake.
- 15 And we put between 7:00 a.m. and 7:00 p.m., because
- 16 we are not home, 6 days. Because after work we went
- 17 to my son, you know, home, because they have 3
- 18 children I take care and always back home 7:00, 7:15
- 19 and the temperature was 64. And we put plastic on
- 20 the window and we have fireplace. Sometimes, you
- 21 know --
- 22 MR. WITKOWSKI: May I explain --

- 1 MRS. WITKOWSKI: Yeah.
- 2 MR. WITKOWSKI: -- because, you know, she have
- 3 problem with --
- 4 JUDGE RILEY: Please, proceed.
- 5 MR. WITKOWSKI: I complaint with the Gas Company
- 6 from 2004, because the payments always too high. I
- 7 ask my neighbor, I check the meters. One time I
- 8 talked to gentleman named Scott, he says, We'll
- 9 replace the meter. Okay. A couple days later the
- 10 Company come in and replace the meter. Okay. You
- 11 see, I make a big mistake why I don't take a camera
- 12 and make the picture.
- 13 They take the old meter. They go to
- 14 the truck. They put the spray paint -- they sprayed
- 15 the paint and put the meter back. I start arguing
- 16 with this gentleman. He says, It's not your
- 17 business. This is Company business. Shut up.
- 18 Okay.
- 19 Not long ago the Company send me the
- 20 letter that I owe 1400. I call the Company. How
- 21 come we owe 1400? They says because they make some
- 22 mistake. I said, What kind of mistake you make?

- 1 Oh, mistake, we give you some problem. Every
- 2 week -- or every month from 2008, they give us extra
- 3 2 or 300 bucks. It come to 1400.
- But I talked to lady named Kathy. She
- 5 says, Because you steal the gas. I said, How come I
- 6 steal the gas? Well, the gentleman -- we know you
- 7 steal the gas and they shut up.
- 8 Okay. I called back. I talked to a
- 9 guy Larry. Okay. I have everything right here
- 10 because I put the names (indicating). Larry says,
- 11 Well, you steal -- first he says, Well, we'll have
- 12 to record your -- our conversation, like usually
- 13 Company do. I says, Mr. Larry, hold on. I want to
- 14 record, too, because whatever you record and me, we
- 15 have to have proof if we go to court. He said, "F,"
- 16 shut up. And disconnect.
- 17 A minute later I called to Amy. This
- 18 girl explained me everything. She said, I don't
- 19 know what happened with the Gas Company. They says
- 20 you steal the gas. I said, What kind of proof they
- 21 have? She says, I don't know. She says, You have
- 22 to pay something because otherwise we'll disconnect

- 1 the gas.
- A couple weeks later -- to me, sir
- 3 this is complete extortion. They send the paper
- 4 with disconnect. What I have to do? What I have to
- 5 do if they disconnect your gas? I says, Ma'am, I
- 6 have to pay something. She says, Credit card. I
- 7 give the Company credit card, paid 300 something
- 8 dollars.
- 9 Month later -- this is the day right
- 10 here (indicating).
- 11 Month later -- or 2 months later they
- 12 send same thing. I pay another 200 or 300 bucks.
- 13 You know what this Kathy says to me? If you don't
- 14 goddamn like this, we'll disconnect you and forget
- 15 it. This sad.
- 16 JUDGE RILEY: When --
- 17 MR. WITKOWSKI: Excuse me. Because there's only
- 18 one Nicor Gas in the city -- for this area? You
- 19 know really what happened. This is one company.
- 20 This is -- if you don't like it, forget it.
- 21 MRS. WITKOWSKI: That's okay.
- 22 JUDGE RILEY: I somehow wonder if there isn't

- 1 some sort of a connection between Nicor's suggested
- 2 that you diverted gas and the installation of the
- 3 new furnace, thermostat and water heater?
- 4 MR. PADRON: No.
- 5 MRS. WITKOWSKI: Yeah.
- 6 MR. WITKOWSKI: No.
- JUDGE RILEY: Well, let me ask Mr. Padron.
- What's Nicor's take on it?
- 9 MR. PADRON: In 2008 a neighbor of the
- 10 Witkowski's called in complaining of a gas leak,
- 11 they smelled gas. So we had a fields ops guy go out
- 12 to the site. They dug up the service line and they
- 13 found a T. They found that someone had implemented
- 14 this device to divert gas. The T then was running
- 15 into the foundation of the home -- they had a
- 16 regulator on it to reduce the pressure -- and was
- 17 servicing certain appliances.
- 18 So they took pictures of the
- 19 diversion. And they informed the Witkowskis that
- 20 they were going to have to pay for the gas that they
- 21 had stolen. And that's where the \$1400 that's owed
- 22 comes from.

- 1 Now, they can sit here and say all day
- 2 long they didn't steal gas. The only thing that we
- 3 know is that they live there and that when we got
- 4 out there and looked at the line, there was a gas
- 5 diversion mechanism on the line.
- 6 JUDGE RILEY: So something had tapped into the
- 7 line with another pipe --
- 8 MR. PADRON: Correct.
- 9 JUDGE RILEY: -- and that diverted -- and that
- 10 extra line that was tapped into the mainline went
- 11 into the house.
- 12 MR. PADRON: Correct.
- JUDGE RILEY: And you say it had some kind of
- 14 device on there to reduce the pressure.
- 15 MR. PADRON: Right.
- And this T, if you will, was installed
- 17 before the meter. So the gas that would normally
- 18 run through the meter and would be registered, you
- 19 know, how much was being used, this gas was going
- 20 around the meter, so it was not being --
- JUDGE RILEY: Registered by the meter.
- MR. PADRON: -- registered by the meter.

- 1 JUDGE RILEY: Now this was underground?
- 2 MR. PADRON: Correct.
- 3 JUDGE RILEY: So when you got the report of the
- 4 smell of gas, they went out and dug up the pipe.
- 5 MR. PADRON: That is correct.
- 6 JUDGE RILEY: And that's where they found the T.
- 7 MR. PADRON: That's where they found the T. And
- 8 they took pictures of everything.
- 9 The last thing I want to do is play
- 10 hardball and start having evidentiary hearings, but
- 11 I can bring in the field ops guy who was out there,
- 12 who dealt with Mr. Witkowski, who actually took the
- 13 photographs and who documented everything.
- 14 JUDGE RILEY: You said the Witkowskis saw this
- 15 also.
- 16 MR. PADRON: Correct. Correct.
- 17 MR. WITKOWSKI: That's not right. Nobody --
- 18 MR. PADRON: Well --
- 19 JUDGE RILEY: Only one person can speak. The
- 20 court reporter can only record one person at a time.
- 21 MRS. WITKOWSKI: Gas Company also call us and
- 22 said somebody was inside our house. Never --

- 1 MR. WITKOWSKI: Do I have proof --
- JUDGE RILEY: Please. One person can speak at a
- 3 time.
- 4 MRS. WITKOWSKI: Okay. We never see nobody. We
- 5 never -- I don't know who was out- -- inside our
- 6 house.
- 7 JUDGE RILEY: Are you saying that neither of you
- 8 saw the ground dug up and nobody saw the pipe with
- 9 the --
- 10 MRS. WITKOWSKI: Absolutely.
- 11 JUDGE RILEY: -- diversion?
- 12 MR. WITKOWSKI: No.
- 13 MRS. WITKOWSKI: No. Absolutely.
- JUDGE RILEY: And, yet, Nicor, it's your
- 15 position that they did see it?
- MR. PADRON: Well, we have the photographs --
- 17 and Taria, please, if I misspeak at any point --
- 18 MS. DEES: No.
- 19 MR. PADRON: -- please -- we have the
- 20 photographs that were taken by the field ops guy who
- 21 found the diversion, who was responding to the
- 22 neighbor's call of gas in the air -- smelled gas in

- 1 the air.
- 2 And this gentleman, the field ops, a
- 3 Nicor employee, he took notes along with all the
- 4 photographs. He also filled out what's called a
- 5 Lost or Stolen Meter and Diversion Report. Okay.
- 6 And this is a standard procedure. Whenever there's
- 7 a call-in or a suspection that there is a gas
- 8 diversion, they have to fill out one of these
- 9 reports.
- 10 And in the report he mentions that --
- 11 and again, Taria, tell me if I'm wrong -- but I
- 12 believe it was in this report where he said that the
- 13 customer was very upset over the fact that the crew
- 14 found and eliminated the diversion.
- MR. WITKOWSKI: I don't even talk to the
- 16 gentleman.
- 17 JUDGE RILEY: How can the parties be this far
- 18 apart on the facts. This is what I find amazing.
- Nicor is -- there's no doubt from
- 20 Nicor that they went out and dug up the pipe when
- 21 they got notice -- were notified of the smell of
- 22 gas, found the diversion --

- 1 MR. PADRON: Correct.
- 2 JUDGE RILEY: -- a renegade pipe tapped into the
- 3 mainline --
- 4 MR. PADRON: Right.
- 5 JUDGE RILEY: -- when that pipe was going back
- 6 into the house. And you say no such thing exists?
- 7 MR. WITKOWSKI: I never --
- 8 JUDGE RILEY: How could Nicor be that incorrect?
- 9 MR. WITKOWSKI: I never see. Why did Nicor lie
- 10 that somebody come into my home and check and see
- 11 the device with the pressure. How? I want to see
- 12 this -- I want to see the gentleman who come to our
- 13 home and checked the device? Why the Gas Company
- 14 lie?
- 15 JUDGE RILEY: And we're certain that this is at
- 16 433 South Greenwood Avenue --
- 17 MR. WITKOWSKI: Why the Company lie --
- 18 JUDGE RILEY: -- in Park Ridge, Illinois?
- 19 MR. PADRON: Yes.
- 20 MR. WITKOWSKI: I want to ask this gentleman,
- 21 Why the Company lie? When I talked to Scott and he
- 22 said, No. Some Mr. Smith inside the house and

- 1 checked your device. When? I want to proof. I
- 2 want to see the gentleman. First, I want to see the
- 3 picture exactly like this picture of my meter
- 4 (indicating), where they found device. When did
- 5 they find device? Where?
- 6 MR. PADRON: Again, if I may --
- 7 MR. WITKOWSKI: The Company make it anything
- 8 what they need. Like I showed to this letter
- 9 (indicating) -- why the Company don't say,
- 10 Mr. Witkowski -- they send a letter, Mr. Witkowski,
- 11 we find this device. You steal the gas. Why the
- 12 Company send the letter a month later and says,
- 13 Every month 200 extra dollars? Why? Would you
- 14 please explain me. Explain me, Mr. Padron?
- 15 MR. PADRON: Okay. First of all --
- 16 MR. WITKOWSKI: When you play with the --
- 17 MR. PADRON: Do you want me to answer your
- 18 question or not?
- MR. WITKOWSKI: Yes, please.
- 20 MR. PADRON: I can't speak for any inner action
- 21 or communication you've had with previous Nicor
- 22 employees and if they were rude, I apologize. No

- 1 one should be treated like that. I don't --
- 2 MR. WITKOWSKI: Why -- excuse me --
- 3 MR. PADRON: -- care --
- 4 MR. WITKOWSKI: -- they have the conversation
- 5 because they have to have it record. I want to hear
- 6 this record. We go to court -- they send me letter.
- 7 Excuse me, sir, because this is all crazy. They
- 8 send me letter (indicating). They prove me -- this
- 9 is not an exhibit. They prove me they have
- 10 something. Never prove me. This is like she says,
- 11 he says.
- 12 How I trust this guys when they cheat
- 13 me with the meter and go and spray the meter?
- 14 MR. PADRON: Okay.
- 15 MR. WITKOWSKI: Let it go. Okay. Go ahead.
- 16 MR. PADRON: Okay. As I was saying, if anyone
- 17 was rude to you or disrespectful to you in any way,
- 18 I apologize on behalf of Nicor. No one should be
- 19 traeted that way. I don't care if they're diverting
- 20 gas or if they're not, it doesn't matter, no one
- 21 should be treated that way. I'm sorry. Okay.
- I can't tell you what they did. I

- 1 can't tell you what they said to you. The only
- 2 thing that I can tell you is since you have filed
- 3 this formal ICC complaint I have been looking at the
- 4 documents that have been given to me. Okay? And
- 5 these documents include photographs of the gas
- 6 diversion. Okay? They include the report from the
- 7 field ops employee who was out there, who found the
- 8 diversion. Okay?
- 9 MR. WITKOWSKI: Do you have --
- 10 JUDGE RILEY: Please. Please.
- Mr. Padron.
- 12 MR. PADRON: So I have these documents. I can
- 13 give them to you. As I said before, my position --
- 14 whenever I come to one of these ICC hearings, I
- 15 always want to hear your side and I want to come to
- 16 a resolution that makes sense. Okay? I don't want
- 17 anybody paying for gas they don't owe on, but at the
- 18 same time I don't want people walking away from gas
- 19 when they haven't paid or especiallly if they're
- 20 diverting. Okay?
- 21 So if we can't resolve this amongst
- 22 ourselves, the only thing I can do is, I can give

- 1 you the photographs. I can give you the report.
- 2 And I can bring in the actual Nicor field operations
- 3 employee who responded to the call of the gas leak,
- 4 who took the photographs and who made the report.
- 5 MRS. WITKOWSKI: Yeah, and who else inside we
- 6 want to know.
- 7 MR. PADRON: This whole inside thing, I'm not
- 8 sure what that has to do with anything. And I'm
- 9 not -- again, if it's something you want to discuss
- 10 we can. But as far as I'm concerned, the issue
- 11 that's at hand right now is this gas diversion and
- 12 the charge that we are assessing to you for the gas
- 13 diversion.
- 14 The gas diversion that -- the pictures
- 15 that I have and the report is all outside of the
- 16 home. Okay? So I don't know the relevance of any
- 17 sort of Nicor employee who was inside your home. I
- 18 don't know --
- 19 MRS. WITKOWSKI: They always say somebody was
- 20 inside. They checked something or switched
- 21 something, I don't know.
- MR. WITKOWSKI: They check the switch and the

- 1 pressure valve. Is why I make a copy, this
- 2 picture (indicating) --
- 3 JUDGE RILEY: What was the actual date that
- 4 Nicor went out and dug up the lawn -- dug up the
- 5 ground.
- 6 MR. PADRON: November 2nd, 2008, was the day
- 7 that the gas leak call was made to Nicor. And that
- 8 was the day that the field ops employee went out to
- 9 433 South Greenwood in Park Ridge and found the
- 10 diversion.
- 11 He created the report, the Lost Stolen
- 12 Meter and the Diversion Report on the next day,
- 13 11-3-08.
- 14 JUDGE RILEY: We know then that this -- was this
- 15 in the backyard of 433 South Greenwood, do we know?
- 16 MR. PADRON: Judge, I don't know. I don't know.
- 17 It could have been to the side of the home. It
- 18 could have been in the back. I don't know.
- 19 JUDGE RILEY: But we know that the pipe was
- 20 going -- the row pipe was going to the home.
- 21 MR. PADRON: Correct.
- 22 We do know that the diversion itself

- 1 was going into the foundation of the home and it had
- 2 a regulator on it.
- 3 JUDGE RILEY: All right. Now, on November 2nd
- 4 was the actual date that the ground was dug up.
- 5 MR. PADRON: Correct. And that was the day the
- 6 pictures were taken.
- 7 JUDGE RILEY: Do we know what time of day?
- 8 MR. PADRON: I don't from the report. It's
- 9 possible that the photographs --
- 10 MS. DEES: We would have the information in the
- 11 system. So we can get that.
- 12 JUDGE RILEY: What I'm leading to then is, the
- 13 actual act of digging up, this wasn't done just by a
- 14 couple of individuals with shovels. I mean, there
- 15 would have been machinery out there, digging that
- 16 up, is that correct -- do you know by what mechanism
- 17 Nicor would have unearthed that pipe?
- 18 MR. PADRON: I honestly -- I don't know. It
- 19 looks from the photographs here, it could have been
- 20 hand dug. That would be a question for the field
- 21 ops guy.
- JUDGE RILEY: But they would have to dig up not

- 1 just the main pipe but the full extent of the
- 2 diverted pipe, is that correct?
- 3 MR. PADRON: That's correct, yes.
- They would have -- I mean,
- 5 obviously -- or I shouldn't say "obviously." I'm
- 6 making an educated guess that if they found the
- 7 actual diversion where the T was spliced into the
- 8 main and if they knew for a fact that it was running
- 9 into the foundation, then, yes, the entire diverted
- 10 row pipe, if you will, must have been dug up.
- 11 JUDGE RILEY: Now, I guess what I'm leading to
- 12 is to ask the Witkowskis, if this kind of activity
- 13 was going on directly on your property or even
- 14 adjacent to it, wouldn't you have known about it at
- 15 some point? How could you not have known about it?
- 16 Wouldn't the neighbors have told you? Wouldn't the
- 17 neighbors have --
- 18 MR. WITKOWSKI: Let me explain the story. They
- 19 start digging in the street first, not in our
- 20 property.
- 21 JUDGE RILEY: All right.
- 22 MR. WITKOWSKI: When I come home it be like -- I

- 1 don't know -- 3:00, 4:00 o'clock, see the Gas
- 2 Company across the street. They digging. And as I
- 3 start heating my dinner, there's no gas. I go
- 4 outside to this guy, I ask him what happened? He
- 5 says, We have gas leaking. What you mean you have
- 6 gas leaking? I don't have gas. He says, Well, we
- 7 have to check because some mainline something
- 8 happen.
- 9 MRS. WITKOWSKI: Across --
- 10 MR. WITKOWSKI: Yes, across the street.
- 11 An hour later the gentleman come and
- 12 says you have gas probably another 15, 20 minutes.
- 13 And maybe like half an hour I have gas. That's the
- 14 conversation with them.
- JUDGE RILEY: So your gas was restored?
- 16 MR. WITKOWSKI: The gas, it shut off because
- 17 they said they have problem on the street.
- 18 JUDGE RILEY: Right.
- 19 MR. WITKOWSKI: Between my -- first across the
- 20 street on the gentleman, my neighbor, and then my
- 21 side. And I said, What happened? And he said, We
- 22 have leaking in the mainline. And the gentleman

- 1 come later, ring my doorbell and says, You have gas,
- 2 start the pilot or you want I start -- we start.
- 3 And I said, No, I have electronic and it's no
- 4 problem. That's the story.
- I never hear anything. I even asked
- 6 him about this meter before. He said meter -- Your
- 7 meter okay. I says, We pay a lot of gas --
- 8 MRS. WITKOWSKI: All the time they say that.
- 9 MR. WITKOWSKI: He's the guy who do this. And
- 10 that's end. They dig behind my home? No.
- 11 MRS. WITKOWSKI: Never.
- 12 MR. WITKOWSKI: They dig something behind the
- 13 foundation? No. Because I have very big bushes,
- 14 pine bushes -- if you see in the picture, sir, I
- 15 show you (indicating), that means how they dig with
- 16 machine or something? This is the picture what I
- 17 make from the top -- this is the meter (indicating).
- 18 JUDGE RILEY: All right.
- 19 MR. WITKOWSKI: You see before.
- 20 JUDGE RILEY: Is that on the side of the house?
- 21 MR. WITKOWSKI: No, this is in the front of the
- 22 house.

- 1 JUDGE RILEY: Front of the house.
- 2 MR. WITKOWSKI: Yeah. Front of the house.
- 3 See, I make it picture inside the
- 4 basement too because they complain they see some
- 5 kind of device inside, some kind of pressure. I
- 6 say, Well -- you know, how they see when never come
- 7 in, you know. Welcome to come inside. Welcome.
- 8 Appreciate if -- Nicor don't come and any inspector
- 9 and check what happen inside. Nobody show up.
- 10 JUDGE RILEY: Let me ask Nicor then. Could the
- 11 T have been out on the street?
- 12 MR. PADRON: Not based on the report and based
- 13 on the photographs that we have, no. This was --
- 14 based on the photographs that I have here it looks
- 15 like it was right next to the home.
- 16 MR. WITKOWSKI: May I see this photograph?
- 17 MR. PADRON: Yeah, they're not -- I'll hand them
- 18 to you. What I'd like to do is, I'd like to get you
- 19 colored copies. I don't even have colored copies.
- 20 JUDGE RILEY: Those are photostatic copies of
- 21 photographs, right?
- MR. PADRON: Yes, they are (indicating).

- 1 And I know we have colored copies,
- 2 right?
- 3 MS. DEES: Yeah, I'm sure they do. They're
- 4 there.
- 5 MRS. WITKOWSKI: Believe us, we never steal \$1
- 6 from Gas Company. Never. Never. I tell my husband
- 7 maybe something happened because next to our house
- 8 somebody build new house, maybe something -- I don't
- 9 think so --
- 10 MR. WITKOWSKI: Honestly, these pictures are
- 11 very bad. You don't know what is going on. You
- 12 don't have exact spot what they found. Nothing. To
- 13 me it's not really technical evidence to show this
- 14 is that somebody come into the house or something.
- 15 MR. PADRON: Again, my goal is to resolve any
- 16 issue. If we can't --
- 17 MR. WITKOWSKI: Offer us something. We pay
- 18 already 6 or 700 bucks.
- 19 MRS. WITKOWSKI: No, nothing.
- 20 MR. PADRON: Again, if I may, I'll get you
- 21 colored photographs. I mean, I'll let the Judge
- 22 handle this. But -- the only thing I have,

- 1 Mr. and Mrs. Witkowski, is this report and the
- 2 photographs and -- it's not that I don't believe
- 3 you, but what I'm saying is, the evidence that I'm
- 4 looking at is evidence that there was a gas
- 5 diversion.
- 6 JUDGE RILEY: Does the report say anything about
- 7 digging in the street first or does it just say it
- 8 was --
- 9 MR. PADRON: It says, Crew was called after
- 10 hours on weekend to above address for a Class 1 leak
- 11 that was leaking near the riser called in by
- 12 neighbor. Oscar Acindo (phonetic) dug up riser to
- 13 replace this three-quarter inch steel service that
- 14 was inserted with five-eighth PAC and found that a
- 15 saddle T was installed on the three-quarter inch
- 16 steel service with a half-inch galvanized piping
- 17 leading through the foundation and feeding
- 18 appliances. A reg was installed by customer to cut
- 19 pressure to a quarter pound. Customer was very
- 20 upset over the fact that crew found and eliminated
- 21 diversion. Saddle T was tapped out through a
- 22 three-quarter inch steel and pierced through the

- 1 five-eighth PAC.
- 2 MR. WITKOWSKI: That is not true. Mr. Padron,
- 3 nobody knows what is going on. Come on.
- 4 JUDGE RILEY: Again, I don't know how the
- 5 parties can be this far apart on the fundamental
- 6 fact that there was a T found -- a diverted pipe
- 7 found running into -- or next to the residence at
- 8 433 South Greenwood.
- 9 You say there's no such thing that
- 10 happened.
- 11 MR. WITKOWSKI: I don't see. I never see this
- 12 kind of thing (indicating).
- 13 JUDGE RILEY: This is the very evidence that --
- 14 among other things, that Nicor is going to --
- 15 MR. WITKOWSKI: This is not true.
- 16 JUDGE RILEY: -- produce if we go to hearing.
- 17 And I don't know --
- 18 MR. WITKOWSKI: How -- Judge, how do you believe
- 19 this thing if you live across the street and the
- 20 guys coming to your property and start digging and
- 21 put some pipe in this (indicating).
- JUDGE RILEY: I can't make any comment on that

- 1 at all. All I can go by is the evidence that is
- 2 presented to me at a hearing.
- 3 MR. WITKOWSKI: They don't dig nothing behind my
- 4 home, positive, because of the bushes.
- 5 MRS. WITKOWSKI: Nothing. Nothing. If they
- 6 dig, we see it. Believe us.
- 7 JUDGE RILEY: That's what I'm wondering.
- 8 MRS. WITKOWSKI: Yeah, nobody, nobody was
- 9 inside. Nobody dig. Believe us. We don't have
- 10 problem -- you know, we always pay on time.
- 11 JUDGE RILEY: Sure.
- 12 MS. DEES: I just wanted to understand, when you
- 13 said that no one was digging, are you talking about
- 14 Nicor was never there and dug this up --
- 15 MRS. WITKOWSKI: Uh-hum. Yeah.
- 16 MS. DEES: -- or that nobody ever put it in.
- 17 MRS. WITKOWSKI: Yeah, no.
- 18 MR. WITKOWSKI: Nobody --
- 19 MS. DEES: Are you talking about Nicor was never
- 20 out there --
- 21 MR. WITKOWSKI: Never dig behind the house.
- 22 MRS. WITKOWSKI: No.

- 1 MS. DEES: Okay.
- 2 MR. WITKOWSKI: Just dig on the street.
- 3 MRS. WITKOWSKI: Absolutely.
- 4 MR. WITKOWSKI: How come -- ma'am, it's normal
- 5 Nicor Company, do I (sic) come in with the shovel
- 6 and dig the street. This is Park Ridge. It means,
- 7 Village stop you, inspector saying, Hey, what are
- 8 you doing here? And you install some kind of device
- 9 for three feet below? Come on, this nonsense. To
- 10 me it's a big nonsense.
- Anyway, we pay 600 from 1400, we have
- 12 700.48. I believe we pay too much. If Nicor what
- 13 to go even, I know we lost money, but next time -- I
- 14 don't know, honestly.
- 15 JUDGE RILEY: The answer to this may be very
- 16 obvious, but I have to ask the question. Is it
- 17 correct to say that there is no hope of any kind of
- 18 an accord to be reached here, any kind of a
- 19 settlement?
- 20 Is it the Witkowskis' position that
- 21 they flatly deny that there was any diversion of
- 22 natural gas going into the home at 433 South

- 1 Greenwood?
- 2 MR. WITKOWSKI: Yes, sir.
- 3 MRS. WITKOWSKI: Yes.
- 4 MR. WITKOWSKI: And like I says, how Nicor the
- 5 proof, they have to have tangible evidence, that
- 6 means, picture of house -- because this picture in
- 7 any court you don't -- any court don't believe --
- 8 JUDGE RILEY: I can't make any comment on that.
- 9 MR. WITKOWSKI: Okay. I understand. Because
- 10 this picture what I have is completely different.
- 11 How they show the picture that means -- this is the
- 12 house, we dig right here, this pipe go to the
- 13 foundation, this kind of pipe, you have this kind of
- 14 evidence I believe the court says, Yes, you steal
- 15 the gas, you pay for everything.
- 16 MRS. WITKOWSKI: Absolutely.
- 17 MR. WITKOWSKI: Otherwise it's very
- 18 controversial thing.
- 19 JUDGE RILEY: Is there anyway to tell from the
- 20 photos or from the witness who did the digging how
- 21 long ago this may have occurred?
- 22 MR. PADRON: This is an interesting question,

- 1 your Honor. And I don't have the exact answer for
- 2 you. I know that there is some relevance -- or
- 3 there is something there with the fact that the
- 4 saddle T pierced both the steel -- the three-quarter
- 5 inch steel pipe as well as the five-eights PAC.
- 6 Taria was trying to explain it to me.
- 7 I would need to speak to the field ops guy. But
- 8 because it pierced both lines, the steel and the
- 9 plastic, there's something about that fact which
- 10 should have some bearing on when the device was
- 11 installed.
- MS. DEES: Because it started out with steel
- 13 pipe and at some point in time it was replaced with
- 14 the PAC, which was actually just put inside. So it
- 15 was sometime after it was replaced with the PAC and
- 16 we can find that -- find out when that happened.
- 17 MR. PADRON: So, I mean, we don't want to assume
- 18 anything, but from what it sounds like from our
- 19 understanding, so, essentially, you have a steel
- 20 pipe on the outside and then on the inside you have
- 21 the smaller plastic and that was installed in '82?
- 22 MS. DEES: The steel was installed in '82. The

- 1 PAC was sometime after that.
- 2 MR. PADRON: Okay. So -- and it pierced both.
- 3 So it was sometime after '82.
- 4 JUDGE RILEY: Under any circumstances, the
- 5 person who actually did this diversion then would
- 6 have to be very knowledgeable about the materials
- 7 and how to tap that line.
- 8 MR. PADRON: It is, your Honor.
- 9 This is another thing, again, I don't
- 10 want to assume anything, but according to some notes
- 11 here it says that Mr. Witkowski is a pipe layer.
- 12 Is that correct?
- 13 MR. WITKOWSKI: No.
- MR. PADRON: No, you're not.
- What do you do for a living?
- 16 MR. WITKOWSKI: Painting contractor. Painter.
- 17 MR. PADRON: You're a painter contractor. I
- 18 don't know where we got that bit of information, but
- 19 regardless -- regardless -- yes, whoever installed
- 20 this diversion, especially given that there was a
- 21 regulator on there, they knew what they were doing
- 22 or it would seem that they knew what they were

- 1 doing.
- 2 JUDGE RILEY: What do you have there that says
- 3 that Mr. Witkowski was a pipe layer?
- 4 MR. PADRON: Again, this is -- when an ICC
- 5 formal is filed I get a brief account summary. It
- 6 says here, On November 17th, 2009, Mr. Witkowski was
- 7 speaking with one of our supervisors -- I don't know
- 8 if that would be Amy or --
- 9 MS. DEES: That would have been the Call Center.
- 10 It was not to us yet.
- 11 MR. PADRON: And it just says here, He said he
- 12 never did anything with the meter, but he said that
- 13 he is a pipe layer.
- 14 MR. WITKOWSKI: No.
- JUDGE RILEY: And you have never been a pipe
- 16 layer?
- 17 MR. WITKOWSKI: Never in my life.
- 18 JUDGE RILEY: Never been employed in any
- 19 capacity?
- 20 MR. WITKOWSKI: Never.
- 21 JUDGE RILEY: Never been trained as a pipe
- 22 layer?

- 1 MR. WITKOWSKI: Never.
- 2 MR. PADRON: So again, Judge, the only thing I
- 3 can do is I can provide the Witkowskis with colored
- 4 photographs and if they want an affidavit or
- 5 something from the -- you know, I'll give them a
- 6 copy of the report. If they want an affidavit from
- 7 the actual field ops guy who created this report, I
- 8 have no problem doing that. And if it needs to come
- 9 down to an evidentiary hearing, we'll do that.
- 10 The point is is that I can only work
- 11 with -- and I'm not trying to --
- 12 MRS. WITKOWSKI: It's your job.
- 13 MR. PADRON: -- say that -- yeah -- all I can do
- 14 is work with what's given to me and that's the
- 15 photographs and this report saying that there was a
- 16 gas diversion on your line.
- 17 JUDGE RILEY: How long have you owned the home?
- 18 MR. WITKOWSKI: 20- --
- 19 MRS. WITKOWSKI: 22.
- 20 MR. WITKOWSKI: 22.
- 21 JUDGE RILEY: 22 years.
- 22 MRS. WITKOWSKI: Yeah.

- 1 JUDGE RILEY: So that would go back to about
- 2 198- --
- 3 MR. WITKOWSKI: 1987.
- 4 JUDGE RILEY: -- 1987. Okay.
- 5 MR. WITKOWSKI: I never have problem.
- 6 MRS. WITKOWSKI: Never.
- 7 MR. WITKOWSKI: Never --
- 8 MRS. WITKOWSKI: With other bills, never.
- 9 MR. WITKOWSKI: We pay too much bill. We change
- 10 the furnace and bills still don't go down. I argue
- 11 always with them because small house, geez, 300 in
- 12 winter. Come on.
- 13 MRS. WITKOWSKI: Small house.
- 14 MR. WITKOWSKI: Excuse me. One lady told me,
- 15 Change the heater. Ma'am, I just changed heater,
- 16 high efficient. That means, You do wrong. I don't
- 17 know how the contractor do. Come on.
- JUDGE RILEY: Well, I'm not sure where we go
- 19 from here other than to hearing and if we do go to
- 20 hearing what will we go to hearing on? You're
- 21 contesting the bill. You're contesting the
- 22 accusation that you diverted -- that there's a gas

- 1 diversion. And I think from what I've seen here
- 2 Nicor is going to come in with a wealth of evidence
- 3 to establish that there was a diversion.
- 4 You're certainly entitled to your day
- 5 in court, that would be the next step, if you're not
- 6 willing to come to some kind of accord with Nicor.
- 7 And, Nicor --
- 8 MR. PADRON: Absolutely.
- 9 JUDGE RILEY: -- I don't want to commit you
- 10 without your permission, but --
- 11 MR. PADRON: No, I would absolutely -- I'm
- 12 always willing to negotiate and settle this for all
- 13 of our sakes. I don't want to waste the Judge's
- 14 time, your time, my time --
- 15 MR. WITKOWSKI: Of course.
- 16 MRS. WITKOWSKI: Yeah.
- 17 JUDGE RILEY: Would you be amenable to talking
- 18 with Nicor now to see if there's some resolution
- 19 that can be reached?
- 20 MRS. WITKOWSKI: Of course.
- 21 JUDGE RILEY: And I can step out of the way.
- 22 MR. PADRON: Sure.

- 1 JUDGE RILEY: All right. Let's go off the
- 2 record.
- 3 (Whereupon, a discussion
- 4 was had off the record.)
- 5 JUDGE RILEY: Back on the record.
- 6 MR. PADRON: Your Honor, if it's acceptable,
- 7 what I propose and what they've agreed to do is, I
- 8 suggested to meet with the technician who -- the
- 9 employee from Nicor who was out there, who took the
- 10 picture, who made this report and see what he has to
- 11 say.
- 12 And then at that point I'm going to
- 13 provide the Witkowskis with the report. And I'm
- 14 going to try to get colored pictures of the pictures
- 15 that were taken and provide them to the Witkowskis
- 16 as well.
- 17 And then after I've spoken to the
- 18 field technician we'll see if we can work it out
- 19 and if we can't, then we'll proceed to an
- 20 evidentiary hearing.
- 21 JUDGE RILEY: So what we need is another date --
- MR. PADRON: What we need is another date.

- 1 JUDGE RILEY: -- for status.
- 2 MR. PADRON: That's correct.
- JUDGE RILEY: Is that acceptable to the
- 4 Witkowskis?
- 5 MR. WITKOWSKI: Yes.
- 6 MRS. WITKOWSKI: Yes.
- 7 JUDGE RILEY: Today is the 15th --
- 8 MR. PADRON: How about -- you know what, your
- 9 Honor -- I'm going to be back here, Judge -- on
- 10 March 16th I'm going to be back here for another ICC
- 11 matter at 11:00.
- 12 MRS. WITKOWSKI: What day --
- MR. PADRON: It is a Wednesday.
- 14 MRS. WITKOWSKI: Oh, Wednesday is not good for
- 15 me.
- MR. WITKOWSKI: Wednesday, but have to be early
- 17 in the morning, like 10:00.
- 18 JUDGE RILEY: 10:00 a.m.?
- 19 MR. PADRON: 10:00 is fine.
- 20 JUDGE RILEY: You're going to be here --
- MRS. WITKOWSKI: That okay, then 10:00.
- 22 JUDGE RILEY: -- for an 11:00.

- 1 MR. WITKOWSKI: 10:00 Wednesday.
- 2 MRS. WITKOWSKI: 10:00 is okay.
- 3 MR. PADRON: Great.
- 4 JUDGE RILEY: That will be for a status.
- 5 MR. PADRON: Correct.
- 6 JUDGE RILEY: So we will not be going to hearing
- 7 on that date.
- 8 We should have a much clearer picture
- 9 of where everyone stands.
- 10 MR. PADRON: Yes. Absolutely.
- 11 JUDGE RILEY: And this is all satisfactory,
- 12 we'll reconvene on the 16th at 10:00 a.m.?
- MR. WITKOWSKI: Yes.
- 14 MRS. WITKOWSKI: Yes.
- 15 JUDGE RILEY: Then I'll leave it at that. We
- 16 will recess now and we will reconvene on March 16 at
- 17 10:00 a.m. and that will be for a status. I'll have
- 18 notice of that sent.
- 19 MRS. WITKOWSKI: Thank you.
- 20 (Whereupon, the above-entitled
- 21 matter was continued to
- 22 March 16, 2011, 10:00 a.m.)